

Sage Updates



New Fiscal Year 26/27

PAX Updates

Agenda

SAPC ROI Updates

Sage Form/Report Updates

SAPC Provider EHR Assessment Survey

New Fiscal Year 26/27

- No Claims Blackout- Providers can bill FY 26/27 services.
- No Authorization Blackout.

REMINDERS

PAUTHs: FY 26/27 Provider Authorization numbers were emailed to Agencies. They are also available on the “Provider Auth (PAuths)” Widget in the Financial + Clinical View within Sage.

Secondary Sage Users: Ensure all split AUTH NUMBERS and RATES for the new FY are correctly entered in your EHR systems. FY 26/27 services billed with FY 25/26 auth numbers will be denied.

OTPs: Service Authorization Requests should have an end date of 6/30/2027 as we do not currently have new contract numbers for FY 27/28



New SAPC Release of Information Forms



Extension for SAPC's Release of Information (ROI) Forms Compliance

SAPC extended the Release of Information (ROI) compliance date from ***July 1st, 2026***, to:

- ***August 1st, 2026***, for Primary Providers, and
- ***September 1st, 2026***, for Secondary Providers.

Based on provider feedback, SAPC extended the deadlines to help providers better prepare for the changes and update their internal workflows to ensure compliance.

This extension will also allow providers to work with their existing clients to ensure acquisition of client signatures on the new releases prior to the required compliance deadline.

Paper and Electronic Sage ROI forms

The paper versions of SAPC's updated ROI forms are currently available in English and Spanish on the SAPC website under the Clinical tab on the [Manuals, Bulletins, and Forms](#) page. The [ROI FAQ](#) is also posted here.

Clinical Forms and Documents - Treatment Services Related

Subject

Release of Information

- SAPC Release of Information (ROI) FAQ *(New - July 2026)*

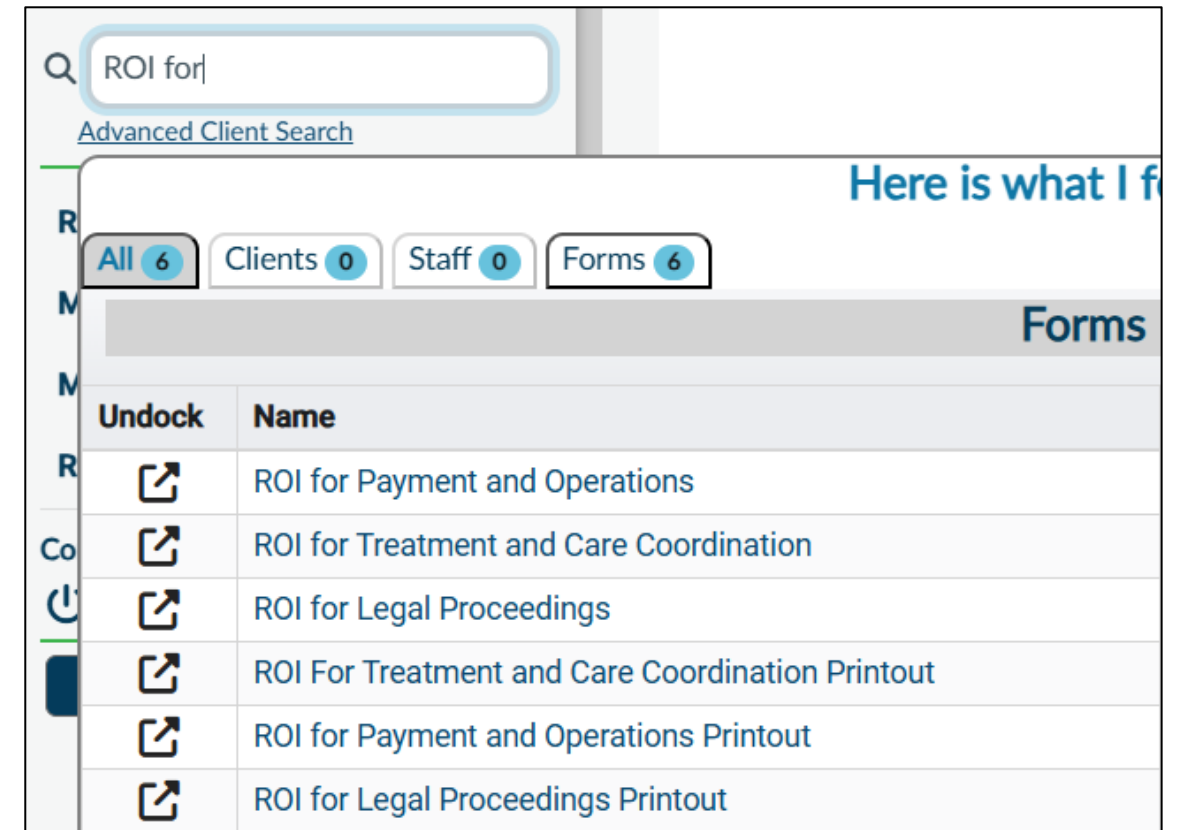
English

- SAPC Payment and Operations ROI *(New - May 2026)*
- SAPC Treatment and Care Coordination ROI *(New - May 2026)*
- SAPC Legal Proceedings ROI *(New - May 2026)*
- Supplemental Authorized Individuals/Entities for ROI *(New - June 2026)*

Spanish

- SAPC Payment and Operations ROI (Spanish/Español) *(New - May 2026)*
- SAPC Treatment and Care Coordination ROI (Spanish/Español) *(New - May 2026)*
- SAPC Legal Proceedings ROI (Spanish/Español) *(New - May 2026)*
- Supplemental Authorized Individuals/Entities (Spanish/Español) *(New - June 2026)*

Sage ROI forms and Printouts are now available in LIVE and TRAIN. There are short instructional videos on the PCNX Trainings View within Sage. The [Sage Release of Information \(ROI\) Guide](#) is available on the [SAPC Sage website](#).



ROI for

Advanced Client Search

Here is what I found

All 6 Clients 0 Staff 0 Forms 6

Forms

Undock	Name
	ROI for Payment and Operations
	ROI for Treatment and Care Coordination
	ROI for Legal Proceedings
	ROI For Treatment and Care Coordination Printout
	ROI for Payment and Operations Printout
	ROI for Legal Proceedings Printout

Updated ROI Forms: Usage and Functionality

Updated ROI Forms:

- **SAPC Payment and Operations ROI**: This form is required for all clients and is necessary for submitting claims to SAPC and third-party payors, including DHCS (Medi-Cal) and managed care plans. It authorizes the release of SUD information for billing and healthcare operations purposes including auditing, compliance, and administrative activities. A signed Payment and Operations ROI is required for claims submission to SAPC. Without this form, providers cannot bill for services rendered.
- **SAPC Treatment and Care Coordination ROI**: This form authorizes the sharing of SUD information for care coordination purposes. It supports communication within the SAPC provider network and with external entities such as primary care providers, managed care plans, and other partners, as well as client-directed requests for records. Updates to federal regulations allow for redisclosure of SUD information to HIPAA-covered entities for care coordination, which is reflected in this form.
- **SAPC Legal Proceedings ROI**: This form is required for disclosures related to civil, criminal, legislative, or administrative proceedings. It authorizes the release of SUD information specific to the legal matter identified on the form. This authorization is case-specific and may not be used for any other legal matter or disclosure purposes beyond what is explicitly documented

Secondary Provider Recreation of ROIs in EHR

- SAPC is implementing a review and approval process for Secondary Providers that wish to recreate the SAPC Release of Information (ROI) forms in their own Electronic Health Record (EHR) systems for the purpose of implementing a workflow that is integrated within their primary EHR systems.
- Details are posted to the SAPC website under the Clinical tab on the [Manuals, Bulletins, and Forms](#) page.

Recreated SAPC ROI Forms Submission Materials for Secondary Providers

- Secondary Provider ROI Recreation Submission Questionnaire *(New - July 2026)*
- Secondary Provider ROI Recreation Checklist *(New - July 2026)*

 07/14/26

 07/14/26



SAPC PATIENT ACCESS SYSTEM



Patient Access System Patient Portal

Provides clients the ability to access treatment information in Sage, i.e., treatment dates, diagnosis, medications.

Patient Access System went LIVE July 1, 2026.
Training is available on [SAPC- LNC](#)

Provides a
demonstration on
the Patient Access
System

Explains displayed
information

Highlights how to
protect personal
health
information

Acknowledgment of Patient Access System in Sage

- The new Patient Acknowledgement form (formally the Patient Handbook Acknowledgement form) is now available in LIVE.
*****All current clients need to be informed of the Patient Access System by August 1, 2026.*****
 - This needs to be documented on the new Patient Acknowledgement form. If a previous signed form exists, providers will need to add a new form for the client to sign the Patient Access System Patient Portal acknowledgement portion.

✓ Patient Access System Patient Portal

Patient Access System

I was Informed about the Patient Access System Patient Portal *

☐ My treatment provider talked with me about the benefits of using the Patient Access System patient portal.

☐ I was provided Information on how to access the Patient Access System patient portal.

Patient Access System Patient Portal

- At the May Provider Meeting, SAPC distributed (1) Patient Access System poster (English) and 100 postcards. If you missed the distribution, please contact Jorge Ortega (JorOrtega@ph.lacounty.gov).
- PDF versions available on the SAPC website. See [Manuals, Bulletins, and Forms](#) → Beneficiary tab

Patient Access System	
– Poster (English)	 04/30/26
– Poster (Spanish)	 04/30/26
– Postcard	 04/30/26

- [SAPC IN 26-11](#) Interoperability and Patient Access Final Rule is now available on the SAPC website. See [Manuals, Bulletins, and Forms](#) → Bulletins tab

Patient Access System Materials & Resources

Patient Access System Materials & Resources

[SAPC Home](#) / [Public](#) / [Member Information and Resources](#) / Patient Access System Materials & Resources

Welcome to the SAPC Patient Access System resource page. The Patient Access System allows direct access to your records anytime, anywhere, from your phone, tablet, or computer. Through the portal, you can view your current and past SUD treatment information including treatment provider agencies, diagnosis(es) and medications.

Patient Access System Portal

Access your SUD treatment record securely through the SAPC patient portal.

Patient Access System Member Guide

Explore a step-by-step guide to set up, use, and protect your Patient Access System account.

Frequently Asked Questions

Find answers to common Patient Access System questions and contact information resources.

Demo Video

Learn how to navigate the Patient Access System.

[Patient Access System Materials & Resources](#)



Sage Form and Report Updates



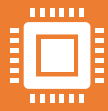
Form Name	Update
Progress Note	- Service Type and Procedure Code fields updated to include LPHACOD and Caregiver codes and end date H2010N for Naloxone. - H2010N was also removed from the “Check all applicable services delivered as part of treatment” field.
Provider Site Admission	- Language Assistance Services question was added. - Admission Time field was added for the Sobering level of care ONLY.
Discharge and Transfer Form	- Naloxone related questions removed. - Discharge Time field was added for the Sobering level of care ONLY.
Problem List/Treatment Plan	Removed language related fields.
Cal-OMS Discharge	- New value added for question “1.9 What other services was the client referred to?” - Syringe Service Program (SSP)/Engagement and Overdose Prevention Hub (EOP)/Other Harm Reduction Provider
Fast Service Entry Submission	- New subsection added to Fast Service Detail: “NDC - H0033 3.2-WM ONLY” - Adds the following fields to be used when billing H0033 with a 3.2 WM LOC. - National Drug Code (837-2410-LIN-03) - Quantity (837-2410-CTP-04) - Unit or Basis of Measurement (837-2410-CTP-05)
Billing by Procedure Code Report (New)	Report created for assistance tracking the new LPHACOD procedure code; however, it can be used to track specific claims by Practitioner Type and LOC in addition to base procedure code (no modifiers). This was added to the Guide to Reports.



SAPC Provider EHR Assessment Survey



SAPC Provider EHR Assessment Survey



Assess the current state of EHR environments across our provider network — including implementation maturity, payer scope, ancillary systems, and patient signature workflows.



Inform SAPC's current and future IT development projects and better support provider workflows.



Better understand the systems used by our network to minimize additional burden on Secondary Sage Provider Agencies as we develop and implement new initiatives.



This survey is informational only — responses will not trigger any requirements or audits.

Survey Cont'd

How to Complete

- ✓ Answer all questions to the best of your knowledge; mark all checkboxes that apply to your agency. Responses are confidential.
- ✓ The survey is savable in case you need to pause and come back.
- ✓ Provide as much detail as possible for open-ended questions
- ✓ *Responses due by: Monday 8/3/2026*

Questions? Contact Sage@ph.lacounty.gov

SCAN ME 😊
SAPC Provider Network EHR
Assessment Survey



[SAPC Provider EHR Assessment Survey](#)

Name of Training	Date & Time	
(NEW!) Making Informed consent an Informed Choice in Substance Use Treatment	On SAPC-LNC	Training Link
(NEW!) Recovery Incentives Update: California's Contingency Management Benefit <i>SAPC-UCLA Lecture Series Event</i>	Friday 7/17/26 10:00am-1:15pm	Flyer Link
Effecting Change through the Use of Motivational Interviewing: Interactive Training for Skill Development	Tuesday 7/21/26 9:00am-12:30pm	Flyer Link
Substance Use Treatment with Justice-Involved Populations	Wednesday 7/22/26 9:00am-12:15pm	Flyer Link
Substance Use Recovery Oriented Housing: Assisting Our Neighbors Experiencing Homelessness	Thursday 7/30/26 9:00am-12:15pm	Flyer Link
Enriching Substance Use Treatment with Certified Medi-Cal Peer Support Services	Tuesday 8/4/26 9:00am-12:15pm	Flyer Link
Involuntary Holds and the Expansion of Grave Disability (SB 43) in the Context of Substance Use Treatment	Tuesday 8/18/26 1:30pm-3:45pm	Flyer Link
Billing MAT Services Under DMC-ODS: The Codes You Need to Know	Thursday 8/20/26 9:00am-11:45am	Flyer Link

For a list of more trainings available and the SAPC Training Calendar please visit or scan QR Code:

[LA County Department of Public Health - Substance Abuse Prevention and Control - SAPC Trainings](#)

